



Cisco Security Integrator

Department

Professional Services

Career Posting

Position Summary

Work as part of a Solution Integration Team, led by a Sr. Technical Project Manager, to execute/implement approved customer Statements of Work (SoW) also known as a project charter, yielding high customer satisfaction results with each engagement.

Duties and Responsibilities

-) In-depth hands on experience of IT security architecture and design (Firewalls/NGFW, IDS/IPS, IPsec/SSL VPN, NAC, Vulnerability Scanning and Virus protection technologies).
-) Good working knowledge and hands on experience with SIEM and processes used in security incident detection, handling and response.
-) Understanding of Cisco Umbrella - Web Security, Mail Security and related cloud based security practices (i.e. AWS and Azure).
-) Knowledge of attack vectors (malware, web application, social engineering, etc). All around security mindset.
-) Configure and install Cisco Network Equipment (Cisco ASA, Firepower), as defined in Statement of Work and/or Work Order.
-) Work with PMO Project Managers to ensure complete customer project integration with high customer satisfaction.
-) Ability to work closely with project managers, and become the technical extension of the project manager on all assigned engagements.
-) Ability to work on client sites, and to work on multiple projects simultaneously, as required.
-) Provide technical excellence and leadership to members of the Solution Integration Team.
-) Provide post cutover support to customers after every major change control.
-) Complete customer training based on solutions deployed: Admins, Help Desk, End Users.

-) Maintain all Cisco certifications attained, and build roadmap to add more industry certifications as you grow with experience.
-) Design and build customer "Proof of Concepts" as part of a sold architected solution, or part of a pre-sales activity to show clients the value proposition of the technology proposed.
-) Maintain a clean Eclipse Lab and be part of the setup, teardown and maintenance of the lab gear as projects come and go.
-) Provide 3rd level support to Eclipse TAC engineers as required.
-) Work on initiatives both independently and collaboratively as part of a team.
-) Excellent customer relations capabilities, coupled with the ability to interact with customers at all levels.

Qualifications and Experience

-) College/University Degree in Computer Science / Information Technology or Engineering.
-) Knowledge of telecommunication infrastructure and structured cable design.
-) Fundamental knowledge of IP networking design principles to effectively troubleshoot connectivity issues.
-) Cisco CCIE Security Certification is a requirement
-) Accredited certifications such as: GCIH (Certified Incident Handler) GCIA (Certified Intrusion Analyst) CEH (Certified Ethical Hacker) CCNA (Cisco Certified Network Associate) are an asset.